

# eRAG: JUST ASK!

Ask your structured data questions and get clear, accurate, AI-powered answers. Instantly

LLMs have redefined how we work with data. eRAG is here to do the same with your structured data. eRAG delivers the simple and quick info you need when you need it – helping you and your people make everyday decisions faster, smarter, and with confidence. No jargon, no complexity – just simple and dependable AI that is part of your team and always shows up on time.

## INFORMATION YOU CAN TRUST



No nonsense. No hallucinations. Just ask and get reliable accurate answers you can trust.

## ACCESSIBLE TO ALL



The right info available to anyone with the right permissions, when they need it, where they need it.

## IMMEDIATE VALUE



Quickly connect to multiple data sources and unlock the hidden value of structured data across your business.

## Unlock your structured data's full potential and experience the future of information with eRAG

Structured data lacks inherent context. This makes interpretation extremely difficult for AI, preventing it from delivering the accurate trustworthy answers we need and expect.

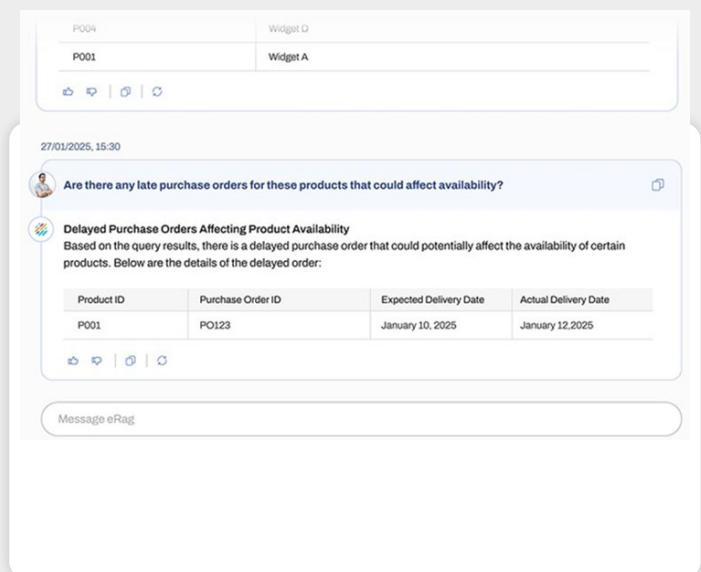
### Information you can trust

eRAG is built on a powerful semantic reasoning engine which learns, understands, enriches – and interprets the meaning of structured data for LLMs.

The enriched metadata is stored in an internal knowledge graph for fast retrieval ensuring speedy responses to the most complex questions.

eRAG has the unique ability to understand human questions and link them with the right datasets so that users get the correct answer.

To enhance accuracy, users can provide feedback to eRAG. This info is fed back into the semantic reasoning engine for calibration.



The screenshot shows the eRAG interface with a search bar at the top containing 'P001' and 'Widget A'. Below the search bar, a date and time stamp '27/01/2025, 15:30' is displayed. The main content area shows a question: 'Are there any late purchase orders for these products that could affect availability?'. Below the question, a response is provided: 'Delayed Purchase Orders Affecting Product Availability. Based on the query results, there is a delayed purchase order that could potentially affect the availability of certain products. Below are the details of the delayed order:'. A table follows, showing details of the delayed order.

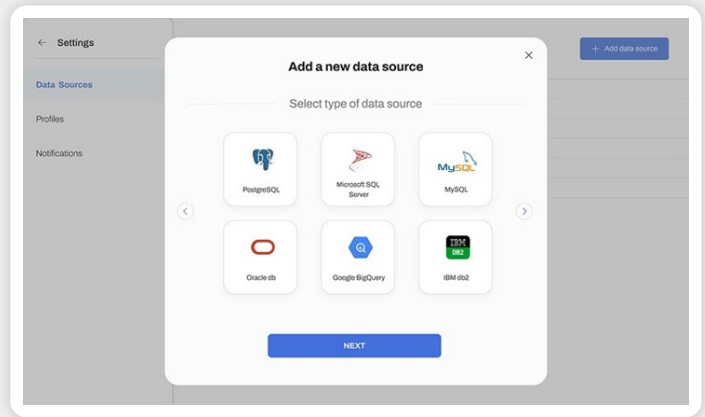
Product ID	Purchase Order ID	Expected Delivery Date	Actual Delivery Date
P001	PO123	January 10, 2025	January 12, 2025

At the bottom of the interface, there is a 'Message eRag' input field.

## Accessible to all

Chatting with eRAG is natural and conversational – just like having a smart partner at your side. It gives the right info to anyone with the right permissions, when they need it, where they need it.

What's more, eRAG lets you get value across your organization and eliminates data silos: ask complex questions and get answers pulled from multiple sources, including Oracle, MSSQL, BigQuery, Amazon RDS, SAP and more.



## Immediate value

eRAG is an end-to-end app designed to let you start having ad hoc, seamless conversations that give you the info you need, quickly. It's simple to add new use cases as your needs evolve. Getting started with eRAG is smooth and straightforward with SaaS delivery and no infrastructure needed.

## User Stories

Whether through enterprise chat, MS Teams, or a mobile dashboard, eRAG empowers teams with real-time decisions by providing simple and intuitive access in natural language to operational structured data.

### PROCUREMENT

During a budget review, Sarah, a procurement manager, quickly checks the company's WhatsApp business chat and asks eRAG,

*"How much did we pay DHL for international shipping last quarter, and how does it compare to the previous one."*

Meanwhile, Mark, a supply chain director, uses the enterprise web chat powered by eRAG to ask,

*"Which supplier had the most delays during the last 2 hours?"*

### SUPPLY CHAIN

Lisa, a logistics director, preparing for a meeting, asks,

*"Which distribution center had the longest processing time last month?"*

and immediately sees:

*"Chicago DC at 48 hours, up 20% due to staffing shortages."*

**Gigaspaces brings decades of data expertise to your fingertips, combining the best of GenAI technology with unparalleled usability and reliability.**

For two decades, we've mastered the art of operational data. We've built platforms that power the world's most demanding systems. We are trusted by global organizations with their mission critical apps. We are applying our expertise in operational data to AI, unlocking the hidden value of structured data across your business.